

## Technology Requirements for UA Online Students

The following are minimum requirements for students taking online classes through the UA AA Online Consortium. Students may use campus computer labs for access, but are strongly encouraged to have access to their own computer.

### Minimum Hardware:

Pentium IV PC 512 MB Ram memory

High Speed Internet Connection recommended (**56k modem connection not recommended**)

CD/DVD Rom

Sound Card

### Minimum Software:

Internet Explorer 6.0 or higher (Netscape or Firefox are not recommended for these courses)

QuickTime 6.5 or higher

Macromedia Shockwave 10.5 or higher

Adobe Acrobat Reader 7.0 or higher

Real Player 10.0 or higher/Windows Media Player 10.0 or higher

Email address

Specific course software as required in syllabi

Microsoft Office Suite 2003 or 2007 or 2010 is highly recommended and required for some courses

### User Competencies Required:

Students must be familiar with basic computer operating systems (such as Windows XP). Students must also be able to use a web browser (Internet Explorer) for accessing sites and conducting online searches. Student must also be proficient in operations: sending and receiving email messages, attaching files to email, and downloading/saving files.

### Technology Support:

The UA AA Online Consortium assumes that students registering for online classes possess the equipment and competencies listed above. Each Consortium campus provides technical support to students limited to log-in information and problems with the campus course delivery systems (Blackboard & Webber). The Consortium does not provide computer technical support for computer hardware, software, internet provider issues, or lack of the above listed user competencies.